



## Snap Send Solve Collaboration and Integration

In today's technology-enabled world, collaborative partnerships between government and vendors, along with integration capability between systems, are powerful catalysts to improving customer experience. Councils are entrusted with the wellbeing of our communities so embracing and leveraging these capabilities is vital to ushering in a new era of efficient, citizen-centric services.

Sure, many organisations have signed up for Snap Send Solve, however, the convergence of a trusted and highly collaborative relationship between Whitehorse City Council and Snap Send Solve, coupled with seamless integration with our internal request system, unlocks a plethora of positive outcomes improving our ability to serve and empower our community.

