

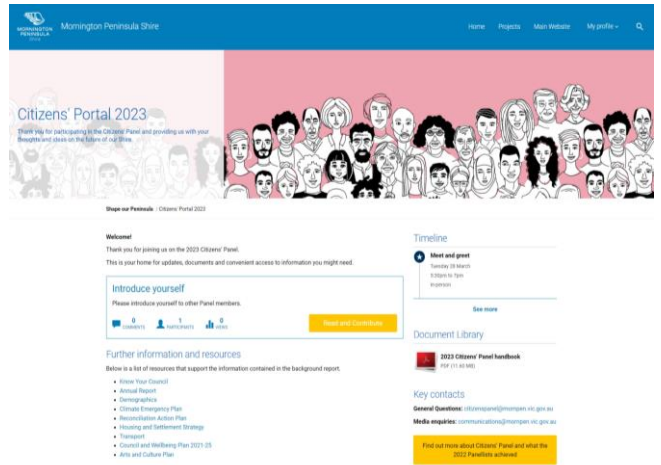
The Citizens' Panels of 2021 and 2022 were impacted by Covid-19 lockdowns and technology was used to address the challenges. The bulk of the sessions were delivered online with face-to-face sessions at the beginning and end of the year.

We pivoted our standing Citizens' Panel to be predominantly online and still managed to create an amazing felt experience for our panel members that has given council rich insights and involved significant Officer collaboration.

Panel members were given support to access online sessions and even paired with council officers for extra assistance. To maintain interest and attendance, a Citizens' Panel portal was created as an online space for panel members to ask questions and converse with one another.

The Mornington Peninsula Shire is increasingly being recognised for this initiative as Australia's first representative standing panel.

[Citizens' Panel | Shape our Future](https://www.mornpen.vic.gov.au)
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2023 Citizens' Panel