

DIGITAL TRANSFORMATION DISCOVERY & ENGAGEMENT PROGRAM

JULY 2018

AUGUST - OCTOBER 2018

NOVEMBER - DECEMBER 2018

Governance

Steering Committee Advisory groups & partnershps Procurement Reporting

Establish D&E project team

Composition Lead roles Admin support Communications

Develop D&E program plan

Confirm scope & schedule Survey & dashboard design Logistics Risk analysis



DISCOVERY & ENGAGEMENT CONSULTATION - Rural & Regional Victoria



Council **Objectives**

Council Plan Regional Plan Growth Plan



Digital Maturity

Governance & Leadership People & Culture Capacity & capability Innovation Technology



Community **Attributes**

Social drivers Economic drivers Engagement Access Pain points



Organisational **Attributes**

Business processes Infrastructure Investment Collaboration **Partnerships**



Priorities & Opportunities

Projects Policies Programs

LG DIGITAL HEALTH INSIGHTS DASHBOARD



Identify & validate investments:

- \$20m Rural Councils Transformation Program
- · Collaborating Councils grants program
- Finance and Accounting Support Team (FAST)

Inform strategic planning:

- · LG Performance Reporting Framework
- LGV-MAV Strategic Action Plan

Improve coordination & collaboration:

- · MAV-LGV Partnership program
- Supported by LGPro, VLGA
- Supported by DEDJTR, DPC, DELWP



Inform strategic planning:

- Dashboard insights inform new MAV Strategic Work Plan consultation sessions (x8 Nov-Dec with new CEO) & provide indicators for Annual Reporting
- · LGV-MAV Strategic Action Plan

Improve coordination & collaboration:

• MAV-led partnership program addresses VAGO criticisms, by improving collaboration and strategic effectiveness of MAV, LGV, LGPro, VLGA and other LG stakeholders

Accelerate sector development:

- Inform LGV & VicGovt investment programs 2018-19
- · Identify short & medium-term priorities and opportunities
- · Identify and address digital maturity gaps
- · Identify council pain points
- Deliver MAVHACK events, POCs and other demonstrations
- Enable council-2-council and council-2-B collaboration
- · Deliver digital roadmap to an engaged sector

Cost estimate

Stage 1: \$182k + Stage 2: \$737k = Total: \$919k (+/-20%)

JANUARY - JUNE 2019

Implement rural and regional demo projects & digital maturity initiatives. Complete metropolitan council scan & dashboard. Identify & implement demo projects & digital maturity initiatives. Develop and refine collaborative digital governance models. Deliver innovation events and demonstration projects. Complete business case for LG Digital Transformation Centre.